important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: CENTRE: Abernant - Manor Adv. DATES: 19th June - 21st June NAME OF ACCOMMODATION: Abemant Lake Hotel Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? ...(1) If you had a visit from one of our School Journey Advisors: How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? ...(1) Operations (Rooming, outdoor pursuit programmes, support)? ...(!) Preview visit to the centre? ...N.A.: **SECTION 2: Arrivals** .(1) Fire Drill: ...(1) General Welcome: Room Allocation: Introductory Talk: ...(1) **SECTION 3: Centre Facilities** Washing & Toilet Facilities: (2) To regulate Cleanliness / Hygiene: (1) temp-too hot for children. Were there any accommodation problems? Showers too hot to children and mable to regulate the temperature. Standard of cleanliness / tidiness? (teacher & pupil)(1)

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? BBD was a great touch and ice-creams were fab!
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit? Yes - Very Mable and approachable.
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? All lake achinities.
Are there any new outdoor pursuits you would like Manor Adventure to offer? Zip line: Although an option - no group wete altocated during our Do you have any suggestions on how we could improve our product or outdoor pursuits? N/A:

SECTION 6: Overall Assessment Which aspect of your stay was most enjoyed? Activity Selection was great: Lake activities really made the nigit. Which aspect of your stay was least enjoyed? How do you rate the overall product on a value for money basis? Excellent Have you any further general comments which you feel would be useful to us? Would be great to have clocks in all bedrooms so children can see the time to enable them to be more independent. Would also be lovely to have a chill out room for children downtain With Possible Sofas, Pool tables, table tennis, fusbol, reading area etc Where did you hear of Manor Adventure? premous visits What were the reasons for choosing Manor Adventure? Due to the success of prenous usiti. Which centre did you visit last year? This one What other visits does your school organise? Year 5 residential options currently being considered in addition to yesual this while SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any of our centres in England, Scotland, Wales and France?

manor adventure

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COURSE REPORT FORM

for

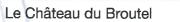
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy