SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? The actuaties
in a second bods
Which aspect of your stay was least enjoyed? Creeky doors and beds
How do you rate the overall product on a value for money basis?Good. butaspn.cls.
rise small improvements could be made
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Clocks should be in every room, fitted sheets should be
on all beds, developing a games rooms, more dry rooms.
mashing lines for outdoor drying
Where did you hear of Manor Adventure? Previously been
What were the reasons for choosing Manor Adventure? Excellent expenses
gor children
Which centre did you visit last year? Abunat Lake
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
3

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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4. Date 19th - DIST June

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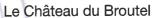
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team. SCHOOL: ... PARTY LEADER: CENTRE: Abernant Lake Major DATES: 19th - 21st NAME OF ACCOMMODATION: .. Abernant... Lake Hotel Please score on the following basis if not making any comment 2 - Very Good 3 - Good 1 - Excellent 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome:Fire Drill: Room Allocation: _______Introductory Talk: _____ **SECTION 3: Centre Facilities** The Grounds: Were there any accommodation problems? One of the childrens talets were blocked and it wasn't able to be fixed which meant them washing down to the tolets in the night.

Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals

Were the meals of an adequate standard?
Vas the food served promptly?
Vere all dietary requirements catered for?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
low do you rate the Centre Staff / Instructors?
Vere the Instructors motivating / clear / enthusiastic? .2. Ladies that did our sbstacle course were fantastic. How do you rate the outdoor pursuits?
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?
Vhat were your pupil's favourite outdoor pursuits? .A.U. the Lake pusuits
we asked for zipline on the ticklist and didn't get it but another. School did