SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
everant era anisation
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
booked for June 2015
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure?
Willele did you ried of Marie Adventure?
What were the reasons for choosing Manor Adventure?
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
which certire did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
e di della d
Name: Name:
Address: Address:

manor
adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

	UDate	21	

yDate 21st 23rd June 24

NA	ME			FORM SEEN	ACTION/COMMENTS
P	e ;	<u>l</u> € §			
	<u>e</u> <u>H</u>	3			
1	e 5	<u>-</u>	gougle		
	.4.1				

School







for

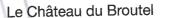
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team. PARTY LEADER: .. SCHOOL: . CENTRE: Abernant Lake DATES: 2100 23rd June, 2024 NAME OF ACCOMMODATION: Abernant bake Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 – Acceptable 5 – Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening?N.I.A. How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? **SECTION 2: Arrivals SECTION 3: Centre Facilities** Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Were there any accommodation problems? Some shawer temperatures were tempremental Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?t
word the mode of an adoquate standard.
Was there enough to eat?
Was the food served promptly?i
was the lood served promptly:
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Accommodated needs of selective eaters and made additional means Thank you!
eaters and made additional means Thank you
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
now do you rate the outdoor pursuit equipment:
What were your pupil's favourite outdoor pursuits?
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?