SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Beach ful suroudings
Watching au children's celf-belief, confidence &
Which aspect of your stay was least enjoyed? Wie had a problem hus
Which aspect of your stay was least enjoyed? Wie had a problem hus year un the midgies (not mann's problem!)
How do you rate the overall product on a value for money basis? Excellent.
Will you be considering a further visit with Manor Adventure? Yes (me've probably
already booked !!)
Have you any further general comments which you feel would be
Owich in fair Thanks to all the court
for making au wit truly memorable.
The state of the s
Where did you hear of Manor Adventure?
What were the reasons for sheeping Man and a Result and 10
What were the reasons for choosing Manor Adventure? Regular / Repeat visits
Which contro did it is a XI a -a a - b
Which centre did you visit last year? Abernart.
What other visits does your school organise? Range of educational
V (3 CCC ,
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Namė: Name:
Address: Address:
manor

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

School			Date 4-7th June 24
NAME		FORM SEEN	ACTION/COMMENTS
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	nool google		









for

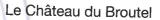
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: Abenaut Hotel Lalgates: 4-7 m June NAME OF ACCOMMODATION: Abernaut Lake Hotel
Please score on the following basis if not making any comment
1 Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)? Excellent
Operations (Rooming, outdoor pursuit programmes, support)? Excellent
Preview visit to the centre?
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation:
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities: 600d Cleanliness / Hygiene: Very 600d
The Grounds: Death July Mauracea.
The Grounds: Beautifully manithined. Were there any accommodation problems? Slight/minor problems eqidor - issues dealt min very promptly
Standard of cleanliness / tidiness? (teacher & pupil) Very Clean a Confartable
Standard of cleanliness / tidiness / (teacher & pupil)
Standard of Furnishing? 60.50

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Meals of very good I taid and
Nas there enough to eat? Varied Menu. Lots of Chorce
Nas the food served promptly? ソーピ
Nere all dietary requirements catered for? Yes - Introduchmi of langard, helpful.
How do you rate the packed lunches?
Any other comments? Kitchen/Canteen staff very accommodating and friendly Aways met who a smule (3)
BECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Fxcellet Professional: Excellet Vere the Instructors motivating / clear / enthusiastic? Fab (
How do you rate the outdoor pursuits? Well organised with appropriate levels of challenge to stretch learners Capabilities How do you rate the outdoor pursuit equipment? Very good.
Vhat were your pupil's favourite outdoor pursuits? SUP, Zip-Wine, Bivovac building * femma
fre pit as evening achiny (as large group)
Oo you have any suggestions on how we could improve our product or outdoor pursuits? Where possible to Spread watersport activities rather than 4 sessims in one day. Appreciate