We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: Abernant hall DATES: 3-5 July 24  NAME OF ACCOMMODATION: Tented Village
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Nothing
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
CECTION O. A
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
SECTION 3: Centre Facilities
Pupil Accommodation Very Good Teacher Accommodation: Very Good
Washing & Toilet Facilities: EXCELLET. Cleanliness / Hygiene: Very good
The Grounds:
Were there any accommodation problems? No lantems in pupil texts
cn amial, but sorted out quickly when mettined.
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? Good, requested camping chairs for teachers texts for us to 5it outside our
tent, again quickly sorted out.

SECTION 4: Catering / Meals  Were the meals of an adequate standard?
Was there enough to eat? リピム
Was the food served promptly? \(\frac{\frac{1}{2}}{2}\)
Were all dietary requirements catered for?
How do you rate the packed lunches?N/A
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Helpful:
low do you rate the outdoor pursuits?
low do you rate the outdoor pursuit equipment?910
What were your pupil's favourite outdoor pursuits? Stand up poddle boarding, with a superior our trustable of our trustable or our trustable o
Some of the actualies on our time table were different to what the instructors had on theirs

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Tenting expenence
Which aspect of your stay was least enjoyed? what The Kick Wanted to do the Zip wire, which we chose but for Stue Yeasan Will How do you rate the overall product on a value for money basis? Not Sur e
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?  A washing him would be great in the tenteel  Village for when the Weather is dry despite the  drying room.
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure? Llose Location, and we like the privacy of the tented Village
Which centre did you visit last year?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address: Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

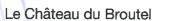
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy