important to us and will be assessed by our management team. SCHOOL. PARTY LEADER: DATES: FRIDAY 26TH - 28TH ABERNANT LAKE NAME OF ACCOMMODATION: MANOL Please score on the following basis if not making any comment 2 - Very Good 3 - Good 1 - Excellent 4 – Acceptable **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: Fire Drill: Room Allocation: Introductory Talk: **SECTION 3: Centre Facilities** Pupil Accommodation . Very Good . Teacher Accommodation: Very Good . Cleanliness / Hygiene: The Grounds: Excellent Were there any accommodation problems? Shavers not working and Standard of cleanliness / tidiness? (teacher & pupil) (1007) Standard of Furnishing?

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We constantly strive to improve our high standards. Your comments are very

Breakfast - excellent
SECTION 4: Catering / Meals Unch-excellent
Were the meals of an adequate standard? NO - need more Chulch
friendly options
Was there enough to eat?NQt
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? Prande aptions that are more
Child [Hiendly - eg Chips, nuggets,
Child Friendly - e.g. Chips, nuggets, fish fingers
J T J
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? How do you rate the Centre Staff / Instructors?
How do you rate the Centre Staff / Instructors?
How do you rate the Centre Staff / Instructors? Helpful: Professional:
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? Nearly at were
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SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? ACANITIES
Which aspect of your stay was least enjoyed? Qunie tune
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure? 2nd Visit
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

manor
adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

School.	1	Date 26th 28th
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NAME		FORM SEEN	ACTION/COMMENTS
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revi	ogle		









for

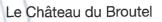
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy