We constantly strive to improve our high standards. Your comments are very important to us and will be assessed by our management team.		
SCHOOL: PARTY LEADER:'		
CENTRE: Abemant Laul DATES: 26-28th April		
NAME OF ACCOMMODATION:		
Please score on the following basis if not making any comment		
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor		
SECTION 1: Pre-Arrival		
How could we improve our website, www.manoradventure.com?		
If you had a visit from one of our School Journey Advisors:		
Did he provide a fair description of our centre and product?		
How professional was the Presentation Evening?		
How did you rate our pre-visit administration?		
Customer Services (Bookings, payments, support)?		
Operations (Rooming, outdoor pursuit programmes, support)? .2		
Preview visit to the centre?		
SECTION 2: Arrivals		
General Welcome: 29   Fire Drill:		
Room Allocation:		
SECTION 3: Centre Facilities		
Pupil Accommodation 2 Teacher Accommodation: 2 No howels trus year		
Washing & Toilet Facilities:		
The Grounds:		
Were there any accommodation problems? No problems however our rooms Were spir on two complois- bremously had all on same comploser Standard of cleanliness / tidiness? (teacher & pupil)		
Standard of cleanliness / tidiness? (teacher & pupil) (Same floor fire door)		
Standard of Furnishing?2		

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Saturday I uncentime and
breakfasts were good but Friday + sat evening some children dig
Were the meals of an adequate standard? Saturday Lunchtime and breakfasts were good but Friday + Sat evening some children did was there enough to eat? SMAM portion sizes in some cases.  MOSHY oh.
Was the food served promptly? <u>Yes</u> .
Were all dietary requirements catered for? Yes - we were grateful for the effort put in for one of our dilldren to eat.
How do you rate the packed lunches? We didn't have packed lunched - but these would be great for Sunday before departure  Any other comments? Deserts weren't available for hose who were
Any other comments? Desserts weren't available for hiose who were Lan on the timetable Some schools prior to ours were
taking numerous yognets/biscuits etc.
*
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Extrently Professional: Extrently
Were the Instructors motivating / clear / enthusiastic? Yes - Couldn't fault hum. They were bn Want.
How do you rate the outdoor pursuits? Great quality alhines.
How do you rate the outdoor pursuit equipment? .V.e.ygood
What were your pupil's favourite outdoor pursuits? Latt building, SVP,
Are there any new outdoor pursuits you would like Manor Adventure to offer? MOULD
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment			
Which aspect of your stay was most enjoyed?AZh.whes.,th	netables, facilités		
Which aspect of your stay was least enjoyed? .Mach.m.l	(soul)		
How do you rate the overall product on a value for money basis? .	Very good		
Will you be considering a further visit with Manor Adventure?	les.		
Have you any further general comments which you feel would be useful to us?  Gratthul to the small who are very amounted him and helpful, especially when a child or small member is more lighted:  Where did you hear of Manor Adventure? Petrious visits  What were the reasons for choosing Manor Adventure? ""  Chuster visit - can accompany all of us.			
Which centre did you visit last year?			
What other visits does your school organise?	og 416.		
SECTION 7:			
Do you know of any other schools or colleagues who may be interest.	ested in visiting any		
of our centres in England, Scotland, Wales and France?			
Name: Name:			
Address: Address:			
manor			

adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com





NAME







for

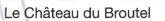
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy