important to us and will be assessed by our management team. SCHOOL PARTY LEADER: CENTRE: NAME OF ACCOMMODATION: Please score on the following basis if not making any comment 1 - Excellent 2 – Very Good 3 – Good 4 - Acceptable **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals SECTION 3: Centre Facilities** Teacher Accommodation: Pupil Accommodation The Grounds: Were there any accommodation problems? Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals	
Were the meals of an adequate standard?	••
Was there arough to got?	
Was there enough to eat?	
Was the food served promptly?	
Were all dietary requirements catered for?	
How do you rate the packed lunches?	
Any other comments? Lovely food Warm and the	••
dimes were raised 1 Lots at range loss in	
Oun glades at the end of Inexular. (1)	•
SECTION 5: Centre Staff & Outdoor Pursuits	
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?	
How do you rate the Centre Staff / Instructors?	
How do you rate the Centre Staff / Instructors? Helpful: Professional:	
How do you rate the Centre Staff / Instructors?	
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits?	
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How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment?	
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment? What were your pupil's favourite outdoor pursuits?	
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment? What were your pupil's favourite outdoor pursuits? Are there any new outdoor pursuits you would like Manor Adventure to offer?	
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment? What were your pupil's favourite outdoor pursuits? Are there any new outdoor pursuits you would like Manor Adventure to offer?	
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment? What were your pupil's favourite outdoor pursuits? Are there any new outdoor pursuits you would like Manor Adventure to offer?	

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
Which aspect of your stay was least enjoyed?
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure?
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

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ad	venture

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

School			J. Date 26th 28th April.
NAME	1	FORM SEEN	*ACTION/COMMENTS
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for

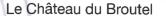
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy