important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: DATES: 26-28th April
CENTRE: Abernant DATES: 26-28th April
NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre? 2
SECTION 2: Arrivals
General Welcome: 5 Fire Drill: 5 Room Allocation: Introductory Talk: 9
Room Allocation: Introductory Talk: 9
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities: Cleanliness / Hygiene: 2
The Grounds:
Were there any accommodation problems? Door locks problematic
Standard of cleanliness / tidiness? (teacher & pupil)
Constitution of Constitution (Constitution of Paper)
Standard of Furnishing? Teacher accompadation a bit dated
Towels + toileteries would be oppreciated.

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Breakfast and Saturday lund very good. Evening meals needle was there enough to eat? More child friendly options.
Was there enough to eat? More Child Friendly Options.
Was the food served promptly? Yes
Were all dietary requirements catered for? <u>Yes</u>
How do you rate the packed lunches? MA
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
Mes
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Rifle Absell Climbing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits? Loter Checkouk for Adults

Which aspect of your stay was most enjoyed?	Actuation
Which aspect of your stay was least enjoyed? Straight after activities we	or us, timing of meals
Straight after activities we	rs challenging
How do you rate the overall product on a value for	money basis?
Will you be considering a further visit with Manor A	Adventure?
Have you any further general comments which you	I feel would be useful to us?
Where did you hear of Manor Adventure?	revious Trip
What were the reasons for choosing Manor Adven	
Previous Trip	+ Group Size
M	\
Which centre did you visit last year?	
What other visits does your school organise?	DT LIGHTON
	•••••••••••••••••••••••••••••••••••••••
SECTION 7:	
Do you know of any other schools or colleagues w	ho may be interested in visiting any
of our centres in England, Scotland, Wales and Fra	ince?
etr	
Name: Na	me:
Address: Ad	dress:
man	or
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Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

School.		Date	26th_	28th f	7
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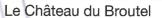
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy