important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: A DEC NANT DATES: 24-26/4/24 NAME OF ACCOMMODATION: Abernant Lake HAEL
Please score on the following basis if not making any comment 1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals General Welcome: 3 Fire Drill: 3 Room Allocation: Introductory Talk: 3 (but teaches' rooms weren't of the Same SECTION 3: Centre Facilities Standard. One had a pupil dominated paper work. Pupil Accommodation: 3 Teacher Accommodation: 3
(but teachers' rooms weren't of the same
SECTION 3: Centre Facilities Standard Ore had a pupil domistated
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds:
Were there any accommodation problems? Children from different schools on the Same Plan
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard?
Nas there enough to eat? I (We requested chips for fussy eatles and staff were very helpful) Vas the food served promptly?
Vere all dietary requirements catered for?
low do you rate the packed lunches? 以知
any other comments?
ECTION 5: Centre Staff & Outdoor Pursuits id the Head of Centre / Chief Instructor make themselves known to you during your visit?
ow do you rate the Centre Staff / Instructors? elpful: Professional: //ere the Instructors motivating / clear / enthusiastic?
ow do you rate the outdoor pursuits?
ow do you rate the outdoor pursuit equipment?
hat were your pupil's favourite outdoor pursuits? Paddle-boarding, archeng
re there any new outdoor pursuits you would like Manor Adventure to offer?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
activities
Which aspect of your stay was least enjoyed?
break bines are a little frantic/awkward you need a children's version of the stayboon/will outer How do you rate the overall product on a value for money basis?
Some of our pupils thought that it should hea
Will you be considering a further visit with Manor Adventure?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
· Separate different schools
· Kids' chill out orea - with TV/board games/
playing cards/snooner tuble/air hookey
Where did you hear of Manor Adventure? Custer school
What were the reasons for choosing Manor Adventure?
Smewhere different for our pupils who !
Visited Uangrannes last year.
Which centre did you visit last year?
What other visits does your school organise?
· · · · · · · · · · · · · · · · · · ·
why is Derea bar?
Teacher should be supervising
SECTION 7: Teacher should be supervising their pupils.
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

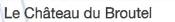
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy