important to us and will be assessed by our management team. SCHOOL: ... PARTY LEADER: NAME OF ACCOMMODATION: Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 – Acceptable **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? ... Excelle Operations (Rooming, outdoor pursuit programmes, support)? LXCL Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: **SECTION 3: Centre Facilities** Pupil Accommodation Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Were there any accommodation problems? Standard of cleanliness / tidiness? (teacher & pupil) ...

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals Were the meals of an adequate standard? **Lest Excelled** **The standard of the standard of th
Was there enough to eat?
Was the food served promptly? Ye J
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments? All to paid with to an excellent
SECTION 5: Centre Staff & Outdoor Pursuits Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful: Professional: Excelled Were the Instructors motivating / clear / enthusiastic?
How do you rate the outdoor pursuits? Excellent
How do you rate the outdoor pursuit equipment? Ex Celled
What were your pupil's favourite outdoor pursuits? Water activities, Lake Challyge + Archery Are there any new outdoor pursuits you would like Manor Adventure to offer? Wose riding and biky
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
Which aspect of your stay was least enjoyed? Lack of free bm.
How do you rate the overall product on a value for money basis? Excelled
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us? Political Selection of Celain days Allowing Mac See him.
Where did you hear of Manor Adventure?
Which centre did you visit last year?
SECTION 7: Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

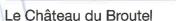
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy