important to us and will be assessed by our management team. SCHOOL: PARTY LEADER: CENTRE: Abernant - DATES: 22-24 April NAME OF ACCOMMODATION: Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor **SECTION 1: Pre-Arrival** How could we improve our website, www.manoradventure.com? If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? **SECTION 2: Arrivals** General Welcome: Fire Drill: 2 **SECTION 3: Centre Facilities** Washing & Toilet Facilities: Cleanliness / Hygiene: The Grounds: Standard of cleanliness / tidiness? (teacher & pupil) Standard of Furnishing?

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals	
Were the meals of an adequate standard?	
Was there enough to eat?	

Was the food served pr	omptly?	Yes			
Were all dietary requirer	ments catere	d for? Xu)	- Very	good	
How do you rate the pa	cked lunche	s?			
Any other comments? .					
- 0					

SECTION 5: Centre Staff & Outdoor Pursuits

How do you rate the Centre Staff / Instructors?
Helpful: Professional:
Were the Instructors motivating / clear / enthusiastic?2
How do you rate the outdoor pursuits? 2
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? Blund trail / climbing
· J
Are there any new outdoor pursuits you would like Manor Adventure to offer?
Do you have any suggestions on how we could improve our product or outdoor pursuits?

Did the Head of Centre / Chief Instructor make themselves known to you during your visit?

SECTION 6: Overall Assessment				
	habasced atmosphere du			
to confident + Computent	- stopp			
Which aspect of your stay was least enjoyed?				
	e for money basis?2			
Will you be considering a further visit with Mar	nor Adventure?			
Have you any further general comments which	you feel would be useful to us?			
, s				
	Premius Visitors			
	Iventure? book prumous			
•				
	bennend			
What other visits does your school organise?				
SECTION 7:				
Do you know of any other schools or colleague	se who may be interested in visiting any			
of our centres in England, Scotland, Wales and				
or our centres in England, Scotland, Wales and	i rance:			
Name:	Name:			
Address:	Address:			

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

Culmington Manor, Shropshire

Lockerbie Manor, Scotland

Abernant Lake Hotel, Wales

Willersley Castle, Peak District

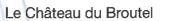
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy