| important to us and will be assessed by our management team. |
|---|
| SCHOOL: PARTY LEADER: CENTRE: MSCRNAWT DATES: 17-19/04/24 NAME OF ACCOMMODATION: ABGRNAWT LAKE HOTEL |
| Please score on the following basis if not making any comment 1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor |
| SECTION 1: Pre-Arrival |
| How could we improve our website, www.manoradventure.com? |
| If you had a visit from one of our School Journey Advisors: Did he provide a fair description of our centre and product? How professional was the Presentation Evening? How did you rate our pre-visit administration? Customer Services (Bookings, payments, support)? Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? |
| SECTION 2: Arrivals General Welcome: |
| SECTION 3: Centre Facilities Pupil Accommodation |
| Standard of cleanliness / tidiness? (teacher & pupil) 1 - £XCELLENT. |
| Standard of Furnishing? 1 - A LITTLE DATED BUT PERFECTLY COMFORTABLE + WELL EQUIPMED. |

We constantly strive to improve our high standards. Your comments are very

| SECTION 4: Catering / Meals |
|---|
| Nere the meals of an adequate standard? 1 - AN EXCEUENT PANGE OF CHOICE + VERY TASTY- |
| Was there enough to eat? 965 , $PLENTY$. |
| |
| Vas the food served promptly? 465 - 7 |
| Vere all dietary requirements catered for? YES - 1 |
| low do you rate the packed lunches? $N/M-WE$ $DiDN'T$ $HAVC$ |
| any other comments? GREAT SYSTEM IN PLACE |
| FOR ALLERGIES /DIETMRY REQUIREMENTS. |
| REALLY LILED THE BOARD IN THE |
| |
| DIWING ROOM /INFO ABOUT FOOD). |
| SECTION 5: Centre Staff & Outdoor Pursuits Pid the Head of Centre / Chief Instructor make themselves known to you during your visit? |
| low do you rate the Centre Staff / Instructors? elpful: |
| Vere the Instructors motivating / clear / enthusiastic? |
| HELPFUL, PATIENT - ENCOURAGING |
| ow do you rate the outdoor pursuits? \mathcal{I} |
| |
| ow do you rate the outdoor pursuit equipment? |
| The CAINICE LAYER INCO |
| /hat were your pupil's favourite outdoor pursuits? CANOCING KAYALING PADDLE BOARDING PAFT BUILDING (WET ONES!!) |
| |
| re there any new outdoor pursuits you would like Manor Adventure to offer? GORGE |
| o you have any suggestions on how we could improve our product or outdoor pursuits? |
| PERHAPS OFFER WET IDRY SUITS FOR |
| WET ACTIVITIES + UPGRADE DRY ROOMS. |
| A 'COMMON ROOM' FOR PUPILS TO MIX IN SOFAS, |
| TV ROMEN (AMES) TO GET TO KNOW PUPILS |

| SECTION 6: Overall Assessment |
|---|
| Which aspect of your stay was most enjoyed? ACTIVITIES, MEALS + TIME IN ROOMS |
| Which aspect of your stay was least enjoyed? |
| How do you rate the overall product on a value for money basis? G.O.D / Vモルリ G OOD ・ |
| Will you be considering a further visit with Manor Adventure? |
| Have you any further general comments which you feel would be useful to us? |
| of our centres in England, Scotland, Wales and France? UNSURE, SORRY. |
| Name: |
| Address: Address: |
| |
| DIDLCH YN FAWR, WE HAD A FANTASTIC manor CAN'T WAIT TO TIWE AND adventure VISIT AGAIN. |

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

manor adventure











COURSE REPORT FORM

for

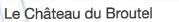
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy