important to us and will be assessed by our management team.
SCHOOL PARTY LEADER:
CENTRE: DATES: 17 - 19 Th FIFTL 2024
NAME OF ACCOMMODATION: ARELNANT HOTEL
Please score on the following basis if not making any comment
1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? Include what the childre ned for bedding ce boffsm. sheets
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening? dudn't have one this year
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals - But vany rushed!
SECTION 2: Arrivals — But very rushed. General Welcome: — 2 Fire Drill: — 2
Room Allocation:2 Introductory Talk:2
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities:
The Grounds:2
Were there any accommodation problems? No hut the children moms read
clocks, this would avoid children in and out of the rooms through
Standard of cleanliness / tidiness? (teacher & pupil) 11 by 900d
Standard of Furnishing? Very gottol.
Thank you for the biscuits and tou.
There de de de de piscents and led.

SECTION 4: Catering / Meals
Were the meals of an adequate standard? <u>Ves adequate</u> childre enjoyed
Was there enough to eat?Planty
Was the food served promptly? <u>Xcs</u>
Were all dietary requirements catered for? <u>Ves plans finssy eathers were accommo</u> - dimch
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors? Helpful:/ Professional:/
Were the Instructors motivating / clear / enthusiastic?\(\frac{125}{25} = \frac{1200}{200} \text{Velphil and} \)
the shildren have really enjoyed
How do you rate the outdoor pursuits?\\244 good
How do you rate the outdoor pursuit equipment?
What were your pupil's favourite outdoor pursuits? . Landing
Are there any new outdoor pursuits you would like Manor Adventure to offer?
To you have any suggestions on how we could improve our product or outdoor pursuits? That hy the lake, changing facilibes by the lake

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Roms and bathrams were good, timing
and organisation visual timestable, staffrom and coffeenacture
Which aspect of your stay was least enjoyed? Chalden were cold during tagazing.
might need spaces to change or incollegings supplied
How do you rate the overall product on a value for money basis?
Will you be considering a further visit with Manor Adventure?
This you be considering a farther visit war maner / aventure. In maner in m
Have you any further general comments which you feel would be useful to us?
Some child-friendly find during during. Apple or Orange
Some child-friendly fixed during duriner. Apple or Grange juice at breakfast
()
Where did you hear of Manor Adventure?
What were the reasons for choosing Manor Adventure? Offer different
action to other residentials
Which could be with local and Yes
Which centre did you visit last year? Nes. What other visits does your school organise? Other residential waits within
the stuctor
J. T.C. CLUDLES
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:
3

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Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

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COURSE REPORT FORM

for

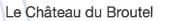
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy