important to us and will be assessed by our management team.
SCHOOL: ARTY LEADER: MARTY LEA
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com? More videos
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration? Excellent
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
SECTION 2: Arrivals  General Welcome: ————————————————————————————————————
SECTION 3: Centre Facilities
Pupil Accommodation
Washing & Toilet Facilities: 2 Cleanliness / Hygiene: 2
The Grounds: 2
Were there any accommodation problems?
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing? A beddeet and clock in
rooms would help

We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard? Yes
Was there enough to eat?
Voc
Was the food served promptly? Yes
Word all diatons requirements actions of factors of factors of the state of the sta
Were all dietary requirements catered for? /e.s.
How do you rate the packed lunches?
Any other comments?
CECTION 5. O. d. C.
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
How do you rate the Centre Staff / Instructors?
Helpful: Veny Professional: Veny
Were the Instructors motivating / clear / enthusiastic? Very - great-
How do you rate the outdoor pursuits? Good! Children have
enjoyed trying a variety of new things
How do you rate the outdoor pursuit equipment? Brilliant however given
What were your pupil's favourite outdoor pursuits?
The word year papiro lavourite outdoor pursuits:
Are there any new outdoor pursuits you would like Manor Adventure to offer? Rurerwalk
Are there any new outdoor pursuits you would like Manor Adventure to offer? Kurerisalk
gaugewalkung
Do you have any suggestions on how we could improve our product or outdoor pursuits?
A warmer dry room as dottes weren't dry, specalist equipment equipment,
docks in rooms, more bins, a bed sheet
for childrens beds.

SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed?
Which aspect of your stay was most enjoyed? It is very well run  - tunetable was clear and full
Which aspect of your stay was least enjoyed? how went welt culles.
Avoiged wet activities on the last day
How do you rate the overall product on a value for money basis? Good for detailed by the activities but more clothing for wet would be better will you be considering a further visit with Manor Adventure?
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
Where did you hear of Manor Adventure? Another 3 school in the cluster
What were the reasons for choosing Manor Adventure? The activities and that all activities are on Size
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name: Name:
Address:

## manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

## manor adventure











## COURSE REPORT FORM

for

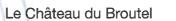
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

## Have you considered our French Centres







Le Château de Warsy