SECTION 6: Overall Assessment
Which aspect of your stay was most enjoyed? Inwacking with the Instanton
Which aspect of your stay was least enjoyed? Herobal - Didn/ Ill
Which aspect of your stay was least enjoyed?
whole Sosson time
How do you rate the overall product on a value for money basis? Very good
Will you be considering a further visit with Manor Adventure? Mr. asina to
Will you be considering a further visit with Manor Adventure?
Have you any further general comments which you feel would be useful to us?
More estiment prijng rooms for number of pupils
Dool room say good
Where did you hear of Manor Adventure? I used to work here
What were the reasons for choosing Manor Adventure? Value and Choice of
Which centre did you visit last year?
What other visits does your school organise?
SECTION 7:
Do you know of any other schools or colleagues who may be interested in visiting any
of our centres in England, Scotland, Wales and France?
Name:
Address: Address:

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

	Date 15th 17th Apr
School.	Date

NAME		FORM SEEN	ACTION/COMMENTS	
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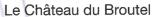
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy

important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER: CENTRE: Abenont DATES: 15th - 17th April
NAME OF ACCOMMODATION:
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com?
. 7
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening? How did you rate our pre-visit administration? Jey good 7 Chee
How did you rate our pre-visit administration?
Customer Services (Bookings, payments, support)?
, appendix manager payments, eappendix manager payments
Operations (Rooming, outdoor pursuit programmes, support)?
Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? SECTION 2: Arrivals General Welcome: Room Allocation: Introductory Talk: SECTION 3: Centre Facilities Pupil Accommodation Teacher Accommodation: 1
Operations (Rooming, outdoor pursuit programmes, support)? Preview visit to the centre? SECTION 2: Arrivals General Welcome: Room Allocation: Introductory Talk: SECTION 3: Centre Facilities Pupil Accommodation Teacher Accommodation: Washing & Toilet Facilities: Cleanliness / Hygiene:
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We constantly strive to improve our high standards. Your comments are very

SECTION 4: Catering / Meals
Were the meals of an adequate standard?
······································
Was there enough to eat?
Was the food served promptly?
Were all dietary requirements catered for?
How do you rate the packed lunches?
Any other comments?
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit?
He Yes but now Cha-
1/2
48 Yes but no cke
How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic?
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How do you rate the Centre Staff / Instructors? Helpful: Professional: Were the Instructors motivating / clear / enthusiastic? How do you rate the outdoor pursuits? How do you rate the outdoor pursuit equipment? How do you rate the outdoor pursuit equipment? What were your pupil's favourite outdoor pursuits? Sup B/T. L.C.
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