We constantly strive to improve our high standards. Your comments are very
important to us and will be assessed by our management team.
SCHOOL: PARTY LEADER:
CENTRE: ABERNANT DATES: 15-17 APRIL 24
NAME OF ACCOMMODATION: ROOMS 101- 109
TO WILL OF A COOMING BY WICH THE STATE OF TH
Please score on the following basis if not making any comment
1 - Excellent 2 - Very Good 3 - Good 4 - Acceptable 5 - Poor
SECTION 1: Pre-Arrival
How could we improve our website, www.manoradventure.com ? ฟ๋๋ เดเหลงา์
If you had a visit from one of our School Journey Advisors:
Did he provide a fair description of our centre and product?
How professional was the Presentation Evening?
How did you rate our pre-visit administration? EXCELLENT - VERY HELPFUL
Customer Services (Bookings, payments, support)?
Operations (Rooming, outdoor pursuit programmes, support)?
Preview visit to the centre?
Troview viole to the control
SECTION 2: Arrivals
General Welcome: Fire Drill:
Room Allocation: Introductory Talk:
Trochi Allocation.
SECTION 3: Centre Facilities
Pupil Accommodation Teacher Accommodation:
Washing & Toilet Facilities:
The Grounds:
Were there any accommodation problems? SQUEEKY BUNK BEDS
Standard of classificate / tidinace / tidina
Standard of cleanliness / tidiness? (teacher & pupil)
Standard of Furnishing?
Standard of Furnishing?

SECTION 4: Catering / Meals

Were the meals of an adequate standard? <u>EXCELLENT</u>
FOOD WAS OUTSTANDING - CATERING MANAGER VERY HELPFUL
Was there enough to eat? PLENTY DF CHOICE AND GOOD PORTION SIZES
Was the food served promptly?\23
Were all dietary requirements catered for? エスチデー พิรัทナー ABOUE AND เอน FU354 BATENS
How do you rate the packed lunches?
Any other comments? THANK YOU TO ALL THE CATERING
SECTION 5: Centre Staff & Outdoor Pursuits
Did the Head of Centre / Chief Instructor make themselves known to you during your visit? YES , HAD A GOOD CHAT
How do you rate the Centre Staff / Instructors?
Helpful: 1 EXCELLENT Professional: 1- EXCELLENT
Were the Instructors motivating / clear / enthusiastic? ソミュ、REALL Y 6つのフ
WITH THE CHILDREN
How do you rate the outdoor pursuits?
How do you rate the outdoor pursuit equipment? ZIPWIRE, KAYAKING CANOEIPG
What were your pupil's favourite outdoor pursuits?
EQUIPMENT WAS OF VERY GOOD QUALITY - CONDITION
Are there any new outdoor pursuits you would like Manor Adventure to offer? TRAPEZE, MOUNTAIN BIKING, ZALOB'S LADDEN.
Do you have any suggestions on how we could improve our product or outdoor pursuits?

SECTION 6: Overall Assessment	
Which aspect of your stay was most enjoyed?	
Which aspect of your stay was least enjoyed?)
How do you rate the overall product on a valu	e for money basis? EXCELLENT
Will you be considering a further visit with Mar	nor Adventure? YE3
Have you any further general comments which	n you feel would be useful to us?
Where did you hear of Manor Adventure?	
What were the reasons for choosing Manor Ac	dventure? EN-SUITE BEDROOMS
	TREGOYD HOUSE (PLIENSE DON'T JUDGE!)
What other visits does your school organise?	
CAME 13:74 146	STELLY - LOW DON AS 45 C 46
SECTION 7:	
Do you know of any other schools or colleague	es who may be interested in visiting any
of our centres in England, Scotland, Wales and	
2	
Name:	Name:(
Address:	Address:
7	4
	and time.

manor adventure

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com

Schoo		Date 15th-17th	Apol	24
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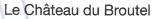
Culmington Manor, Shropshire
Lockerbie Manor, Scotland
Abernant Lake Hotel, Wales
Willersley Castle, Peak District
Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy