| We constantly strive to improve our high standards. Your comments are very |
|--|
| important to us and will be assessed by our management team. |
| |
| SCHOOL PARTY LEADER: |
| CENTRE: ABERNANT, WALES DATES: 10th APRIL - 12th APRIL |
| NAME OF ACCOMMODATION: ABERNANT LAKE |
| |
| Please score on the following basis if not making any comment |
| 1 – Excellent 2 – Very Good 3 – Good 4 – Acceptable 5 – Poor |
| , |
| SECTION 1: Pre-Arrival |
| How could we improve our website, www.manoradventure.com? .1 |
| |
| If you had a visit from one of our School Journey Advisors: |
| Did he provide a fair description of our centre and product? |
| How professional was the Presentation Evening? |
| How did you rate our pre-visit administration? |
| Customer Services (Bookings, payments, support)? .1 |
| Operations (Rooming, outdoor pursuit programmes, support)? .1 |
| Preview visit to the centre? NA |
| Preview visit to the centre? |
| CECTION O. Assistala |
| SECTION 2: Arrivals |
| Room Allocation: |
| Room Allocation: |
| 4. Thank you for arranging extra staff rooms. |
| SECTION 3: Centre Facilities |
| Pupil Accommodation 1 Teacher Accommodation: 1 |
| Washing & Toilet Facilities: 41 Cleanliness / Hygiene: 1 |
| The Grounds: |
| Were there any accommodation problems? .No. |
| AB |
| Standard of cleanliness / tidiness? (teacher & pupil) All good - More mats in dining room would help the incredibly wet Shippery floors. |
| Standard of Furnishing? The new campet, Stairs' floor and paint has |
| really breshoned up the centre. Children's beds are incredibly |
| Sayeaky but other than that, |
| Squeaky but other than that, everything was good. |
| 2 |

| SECTION 6: Overall Assessment |
|--|
| Which aspect of your stay was most enjoyed? The Staffroom 3 The whole |
| expenence is easy, bespoke and the Children always have a great time |
| Which aspect of your stay was least enjoyed? The weather in No everything has |
| been apout. |
| How do you rate the overall product on a value for money basis? 1 |
| Will you be considering a further visit with Manor Adventure? |
| Have you any further general comments which you feel would be useful to us? |
| Only with one activity 2 children missed out on abseiting. We were able to |
| wases them an appartunity later however had this been their last advirty, we |
| couldn't have dane this. Something to be gware of when groups have 12. |
| Where did you hear of Manor Adventure? We have previously done the French trip. |
| What were the reasons for choosing Manor Adventure? . We have been many firms and |
| the Children always eggy it. The stafform is a huge plus as well as to the |
| Centre being a small and bestoke a mencily team and the children can be very independent. Which centre did you visit last year? Abemant |
| Which centre did you visit last year? |
| What other visits does your school organise? |
| Le Châteaun Broutel also for year 5. A trip to Stackpale, Pembrolishwe for Year 6 |
| |
| SECTION 7: |
| Do you know of any other schools or colleagues who may be interested in visiting any |
| of our centres in England, Scotland, Wales and France? NA. |
| |
| Name: Name: |
| Address: Address: |
| |
| |
| manor |
| adventure |

Head office: Culmington Manor, Craven Arms, Shropshire SY7 9BY Telephone: 01584 861333 Website: www.manoradventure.com











COURSE REPORT FORM

for

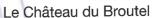
Culmington Manor, Shropshire Lockerbie Manor, Scotland Abernant Lake Hotel, Wales Willersley Castle, Peak District Norfolk Lakes, Norwich

Your views are very important to us. We would greatly appreciate five minutes of your time to complete and return this form to reception prior to your departure.

We hope you have enjoyed your visit with us

Have you considered our French Centres







Le Château de Warsy